Ok Alone Lone Worker App & Safety Monitoring

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Benefits of Ok Alone



Comply with lone worker health and safety regulations using Check ins and Safety Audit logs



Mitigate costly consequences of risk and liability



Support your lone workers, increasing their morale and engagement at work



Reinforce a culture of safety among your team with established safety procedures



What is Ok Alone?

Ok Alone is a Lone Worker Safety Monitoring system

- Monitors receive Alerts and use the web based Dashboard to obtain the most up to date information
- Workers use an app to check in at regular intervals during their work day
- If a Worker misses their check in, and the grace period expires, Monitor Alerts are issued





Customize – You have control!

Ok Alone is a flexible system, allowing you to tailor your Dashboard to meet your needs

- ✓ Choose how often you want employees to check in during their work day
- Assign your own staff as Monitor(s) to receive missed check in Alerts
- ✓ Set up Workers into Groups, for better management
- ✓ Use our Wizard to set an Escalation Procedure, for Monitors to follow if a check in is missed





Dashboard

Main page of the Dashboard:

- Refreshes continuously
- Filter & Sort Workers
- Worker information
- Worker Status / Alert status
- Latest GPS mapping location
- Manually 'Check In' or 'End Shift' for W
- Resend App Link to Worker





Locate staff quickly

- Ok Alone makes it easy to find lone workers in an emergency, even while they're on the move
- GPS pin points the location of your workers for complete safety coverage









What3Words

- Ok Alone has partnered with What3Words!
- What3Words has divided the world into precise 3 metre square locations







Reports and Logs

- Alerts page
- Actions Logs
- Time Sheets
- Shift Reports
- Worker Stats
- Plus many more

	 ↓ Lack ‡
Reports Please choose one of our reports on this page to learn more about how your workers are using Ok Al Worker Reports	• Help one. If you need another report, please use the Feature Request button on the main menu. Shift Reports
Actions Stats Graphs showing shift actions	
App Not Activated These workers have not logged into the app.	Timesheets View Imesheets for workers' shifts
Group Count Shows the number of workers, by group, who have worked a shift in the chosen dates.	Has Started A Shift These workers have started a shift on chosen dates.
No Available Location These workers are not providing their location on the shift.	A list of workers and the date of their last shift.
Escalation List List of all the workers in your account and their escalation procedures.	No Shift Started These workers have not started a shift within your chosen dates.
Alert Loops Alist of all the workers in your account and the Alert Loop assigned.	Short Shifts These are workers have shifts that lasted less than 5 minutes.



Woker Profiles

- Worker info
- Check In Setup: how frequent/Worker Reminders
- Safety Zone (like a Geo-fence)
- Start/End Shift Reminders/Monitor Alerts
- Worker Escalation (overrides Company/Group)
- App Information (Phone/App settings information)
- Choose how to be alerted for check in
- Choose one, all, or any combination:
 - ✓ Email
 - ✓ SMS
 - ✓ Phone Call
 - ✓ WhatsApp Message





Monitors

- Monitor set up:
 - ✓ Can be an Admin person
 - ✓ Can be assigned to Workers
 - ✓ Receive Alerts on a missed Check in
 - ✓ Receive Worker messages
 - ✓ Choose how Alerts are received:
 ✓ Email ✓ Sms ✓ Phonecall ✓ WhatsApp
- Dashboard Privacy levels:
 - ✓ Full Admin access
 - ✓ Slight limitations
 - ✓ Access only to information related to Workers they are assigned to





Why are alerts issued?

- ✓ If assigned Worker misses a Check In, Monitor alert is issued
- If assigned Worker does not respond to a Man Down Check In or a High Risk Check In, Monitor alert is issued
- If assigned Worker has been set up with Shift Start or Shift End times, and does not start or end their shift, Monitor alert is issued
- ✓ If assigned Worker uses the Help feature, Monitor alert is issued





How to action Alerts

- Use Dashboard to:
 - View Alert details \checkmark
 - Acknowledge Alert, if you are actioning \checkmark
 - Resolve Alert, if Worker is okay \checkmark
 - Follow Escalation Procedure \checkmark
- Alerts links:
 - Email and Sms have link to Dashboard \checkmark

- Dashboard and Email have link to \checkmark Acknowlege receipt of Alert
- Dashboard and Email have link to \checkmark **Resolve Alert**
- Sms link to call Worker \checkmark

♥Ok Alone ■	🛱 🗄 🛓 Jack 👳
Help Signal Sent from Larry K at 10 Mar 2023 1 Trusty Ox Systems Ltd:	1.18am for & Back to Alerts
Worker Name: Larry K	Alert Actions
Company: Trusty Ox Systems Ltd.	Sent: Larry Monitor - 10 Mar 2023 11.18am Resolved: The Worker - 10 Mar 2023 11.31am
Phone: 1-333-444-2222	Alert Notes
Alt Phone: 1-333-444-1111	Alert Notes DUpdate Notes
Email: info@okalone.net	Escalation Procedure
Information: drives silver Mercedes, Iol	
Last Known Location was 49.200128, -123.965576 at 10 Mar 2023 11.37am	Step 1: Call Larry K on the number 1-333-444-2222 If there is no answer leave the message "Your Check in is overdue. Monitors have been alerted" Please call once only Step 2: Call Larry K on the number 1-333-444-1111 If there is no answer leave the message "Your Check in is overdue. Monitors have been alerted" Please call once only Step 3: Call Rick on the number 1-555-666-0000 If there is no answer leave the message "A member of your team has missed a check-in. Please login to Ok Alone for the latest information." Please call once only



Optional COMMS Plan: Alert Loop

- Automated Alert Loop Sequence:
 - ✓ Choose which Monitor to send the first Alert to, the second Alert to...
 - ✓ Time frame between each?
 - ✓ Time frame between to start the sequence again?
 - ✓ How often to repeat the sequence?
- Alert Loop can be used on:
 - ✓ Missed Check in/High Risk Check in/Man Down
 - ✓ Help function
 - ✓ Missed Start and End Shifts
 - ✓ Outside of Safety Zone

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Contact Sonja Loop Test #1 by Sms I 1-555-777-8888	× ↑ ↓ 2
¥ Wait 1 minutes	
Contact Sonja Loop Test #2 by Phonecall ↓ 1-666-888-9999	× ↑ ¥ 3
¥ Wait 1 minutes	
Contact AlertLoopTester by Email, Sms ⊠AlertLoopTester@me.com D1-222-444-5555	x 🛧 🕹 🖋
¥ Wait 5 minutes between loops ♂Repeat Loop 3 times	
🛛 Repeat Loop 3 times	



How does it work from the employee perspective?





Worker Set Up

- Required:
 - ✓ Employee info
 - ✓ Assign Monitor(s)
 - ✓ Check in frequency
- Unique PIN, sent to employee by sms/email
- Options:
 - ✓ Check in Reminders
 - ✓ Safety Zone (like a Geo-Fence)
 - ✓ Start & End Shifts/Reminders/Alerts
 - ✓ Personalized Worker Escalation Procedure

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	Worker Info Check In Set	up Start/End Shift Reminders Escalation Pro	cedure	Safety Zone App Information	n SPOT Device			
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	✓ Update the Worker							



Group Workers

- Allows for easier management, time saver
- Sync Workers in the Group with the same:
 - ✓ Monitors
 - ✓ Monitor Alert Loops
 - ✓ Check in Frequency
 - ✓ Worker Check in Reminders
 - ✓ Group Escalation





Optional COMMS Plan: SMS/Call

Helps minimize false Monitor Alerts

- Worker Check in Reminders during Grace Period
- Worker Start and End shift Reminders: - send Monitor Alerts if they don't
- Send an urgent SMS to:
 - All Workers
 - Workers only on shift
 - By Group







Download app Log in for the 1st time...



Click 'Start Shift' at the beginning of your workday...



App will sound alarm signaling you to 'Check In'... Click 'End Shift' at end of day

ኛ Ok Alone				
Welcome Sam Williams Check In is due in 2 hours 0 mins				
Check In				
🚹 Help				

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App features

- This simple, user-friendly app ensures you won't sacrifice productivity to meet your lone worker safety goals, with minimal training and no special hardware to purchase
 - ✓ Start and End shift
 - ✓ Check in at regular intervals, includes countdown timer
 - ✓ Help Alert
 - ✓ High Risk check in
 - ✓ Man Down check in
 - Send a Message
 - ✓ Choose alarm
 - ✓ Choose GPS setting
 - Status Voice Activation
 - ✓ Status Shortcuts
 - ✓ iPhone, Android, Satellite, Desktop version





Man Down

- Detects directional movement of your phone, within a set time frame
- If movement is not detected, app will sound an alarm, signaling you to check in
- If you do not check in, Monitor Alerts will be issued
- Set sensitivity levels
- Runs in the background



Select Man Down from the main menu Turn Man Down on and choose the movement timer. Optional sensitivity can also be set. Man down will run even when the app is in the background



High Risk Check in

There are times when you may be going into or performing a...

- high risk situation
- high risk location
- high risk job duty
- The Ok Alone app gives you a choice for a shorter check in time
- Create a check in timer when there isn't a regular one
- If you do not check in, Monitor Alerts will be issued
- Once the High Risk check in is completed, the system resets to your regular check-in frequency time



Select High Risk Check In from the main menu Choose a suitable time based on the situation you are entering Timer will start, check in when you are ok or when the timer expires.



Send a Message

Provide your monitors with more information about a location or event, in case they receive an Alert.

Help them, help you!

- Change of route
- Change of schedule
- Your location prior to going out of network coverage
- Going into a Meeting, phone on silent



Select Send Message from the main menu Enter your message. This will help monitors if there is an alert



Help Alert

If you find yourself in a situation where you need someone to come or to contact you, right away:

- Click the App's **Help** button
- Use Voice Activation to ask for help, keeping Worker **hands free** while performing job duty or driving
- iPhone users can make use of a separate, independent (free) app to map the phone's volume button to send a Help Alert silently
- No Grace Period - > Monitor is sent an Alert immediately





Hands Free

Update your status or call for Help using Ok Alone through Voice Activation

- Start Shift
- Check in
- Help
- End shift

Find out how to do this on our help and docs

- <u>https://docs.okalone.net/use-siri-to-check-in/</u>
- <u>https://docs.okalone.net/google-assistant/</u>



Dashboard menu: Help & Docs section

✓ Start and End shift

k Alone™

The One Workers Want

- Check in at regular intervals, includes countdown timer
- ✓ Help Alert
- ✓ High Risk check in
- ✓ Man Down check in
- ✓ Send a Message
- ✓ Choose alarm
- ✓ Choose GPS setting
- ✓ Status Voice Activation
- ✓ Status Shortcuts
- ✓ Status By text or calling in, on older cell or landline
- ✓ iPhone, Android, Satellite, Desktop version

Help for Workers

Help for iPhones

Help for Monitors

Help for Android

android

https://docs.okalone.net



Getting Started







Why Choose Ok Alone?



Practical

Ok Alone is effortless to integrate into your daily workflow



Affordable

Ok alone is a cost effective system that makes lone worker safety a priority



Dependable

Ok alone is a well supported system you can rely on



Our exclusive Safety Awards!

- Keeping your workers safe is important to us!
- Staying safe is very important to your workers and your company!
- But just because something is important, doesn't mean it can't be engaging and fun too!
 - ✓ PDF Certificates
 - ✓ Report Cards
 - ✓ Group Awards
 - \checkmark Share with your team
 - ✓ Share across Social Media platforms

Who will be the **#1 WORKER** in your company, your country, or in the world?!





Reviews – Highest Rated App

Android Play Store Rating Apple App Store Rating

4.0 out of 5







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Great app, easy to set up and use. The back office set up is straightforward and easy to follow, escalation procedures are clearly set out. The app is really easy to use for the remote workers. We've used it for a number of years and find it a cost effective solution, and would definitely recommended it.

"

Glad to have found this app, it works as advertised and we find it very easy to use. A few operator errors to begin with but the great customer service resolved all of our issues. They even made changes to the software to meet our needs. Highly recommend. - McMahon Stadium



Contracts and Fees?



• Simply choose your plan and insert your credit card details on the Dashboard

- Month to Month Billing
- Let us know if you would like another option such as quarterly, yearly Billing



• Send us an email 🙂



• You are in control of your own Account Dashboard



Ok Alone Pricing



Five worker plans start at **\$5/£4 per person/month**

- Regular frequency Worker Check-Ins
- Monitor Alerts
- High-Risk Check-In option
- Man Down Check-In option
- Hands Free status
- Help Alert
- Worker Grouping by team, shift, etc
- Escalation Procedure, Development Wizard
- Real-Time Reports
- Status Mapping



Add on Plans Pricing



24/7 Live Monitoring Plan

Communications Plan

- Our 24/7 call centre handles your missed check-ins and help requests when your monitors aren't available
- Live Monitoring plans start at \$3/£3 per person/month
- Send reminders to Workers before a Monitor is alerted, for missed check ins, shift start and end
- Send an emergency SMS to all workers
- Use Alert Loops, to set Monitor Alerts in a sequence, looping back to begin again until alert is resolved
- COMMS plans start at \$3/£3 per person/month



