Ok Alone TM
Lone Worker Safety Monitoring
Benefits of Ok Alone

Comply with lone worker health and safety regulations using Check ins and Safety Audit logs

Mitigate costly consequences of risk and liability

Support your lone workers, increasing their morale and engagement at work

Reinforce a culture of safety among your team with established safety procedures
What is Ok Alone?

Ok Alone is a Lone Worker Safety Monitoring system

- **Monitors** receive Alerts and use the web based Dashboard to obtain the most up to date information
- **Workers** use an app to check in at regular intervals during their work day
- If a Worker misses their check in, and the grace period expires, Monitor Alerts are issued
Customize – You have control!

Ok Alone is a flexible system, allowing you to tailor your Dashboard to meet your needs

✓ Choose how often you want employees to check in during their work day
✓ Assign your own staff as Monitor(s) to receive missed check in Alerts
✓ Set up Workers into Groups, for better management
✓ Use our Wizard to set an Escalation Procedure, for Monitors to follow if a check in is missed
Dashboard

Main page of the Dashboard:

- Refreshes continuously
- Filter & Sort Workers
- Worker information
- Worker Status / Alert status
- Latest GPS mapping location
- Manually ‘Check In’ or ‘End Shift’ for Worker
- Resend App Link to Worker
Locate staff quickly

- Ok Alone makes it easy to find lone workers in an emergency, even while they’re on the move.
- GPS pin points the location of your workers for complete safety coverage.
What3Words

- Ok Alone has partnered with What3Words!
- What3Words has divided the world into precise 3 metre square locations
Reports and Logs

- Alerts page
- Actions Logs (Safety Audit Logs)
- SMS and Calls (In and Out Bound)
- Worker Stats
- Time Sheets
Profiles

- Worker info
- Check In Setup: how frequent/Worker Reminders
- Safety Zone (like a Geo-fence)
- Start/End Shift Reminders/Monitor Alerts
- Worker Escalation (overrides Company/Group)
- App Information (Phone/App settings information)

Choose how to be alerted
Choose one, all, or any combination:
- Email
- SMS
- Phone Call
- WhatsApp Message
Monitors

- Monitor set up:
  - Can be an Admin person
  - Can be assigned to Workers
  - Receive Alerts on a missed Check in
  - Receive Worker messages
  - Choose how Alerts messages are received:
    - Email
    - SMS
    - Phone call
    - WhatsApp

- Dashboard Privacy levels:
  - Full Admin access
  - Slight limitations
  - Access only to information related to Workers they are assigned to
Why are alerts issued?

- If assigned Worker misses a Check In, Monitor alert is issued
- If assigned Worker does not respond to a Man Down Check In or a High Risk Check In, Monitor alert is issued
- If assigned Worker has been set up with Shift Start or Shift End times, and does not start or end their shift, Monitor alert is issued
- If assigned Worker uses the Help feature, Monitor alert is issued
How to action Alerts

- Use Dashboard to:
  - View Alert details
  - Acknowledge Alert, if you are actioning
  - Resolve Alert, if Worker is okay
  - Follow Escalation Procedure

- Alerts links:
  - Email and Sms have link to Dashboard
  - Dashboard and Email have link to Acknowledge receipt of Alert
  - Dashboard and Email have link to Resolve Alert
  - Sms link to call Worker
Optional COMMS Plan: Alert Loop

- Automated Alert Loop Sequence:
  - ✓ Choose which Monitor to send the first Alert to, the second Alert to...
  - ✓ Time frame between each?
  - ✓ Time frame between to start the sequence again?
  - ✓ How often to repeat the sequence?

- Alert Loop can be used on:
  - ✓ Missed Check in/High Risk Check in/Man Down
  - ✓ Help function
  - ✓ Missed Start and End Shifts
  - ✓ Outside of Safety Zone
Alerts section

- View Alert information
- Accept Alert (You will action)
- Escalation Procedure
- Resolve Alert (Worker is okay!)
- Add a note
Optional Live Monitoring Plan

- Ok Alone’s 24/7 Live Operator Monitoring a centre responds to missed check ins so you don’t have to
- Staff will follow your Escalation Procedure
- Feel confident your lone workers are taken care of, leaving you free to focus on other work responsibilities
How does it work from the employee perspective?
Worker Set Up

- **Required:**
  - ✓ Employee info
  - ✓ Assign Monitor(s)
  - ✓ Check in frequency
- **Unique PIN, sent to employee by sms/email**
- **Options:**
  - ✓ Check in Reminders
  - ✓ Safety Zone (like a Geo-Fence)
  - ✓ Start & End Shifts/Reminders/Alerts
  - ✓ Personalized Worker Escalation Procedure
Group Workers

- Allows for easier management, time saver
- Sync Workers in the Group with the same:
  - Monitors
  - Monitor Alert Loops
  - Check in Frequency
  - Worker Check in Reminders
  - Group Escalation
Optional COMMS Plan: SMS/Call

Help minimize false Monitor Alerts

- Worker Check in Reminders during Grace Period
- Worker Start and End shift Reminders: - send Monitor Alerts if they don’t
- Or, send out an urgent SMS to: - All Workers - Workers only on shift - By Group
App - simple design, easy to use, intuitive
App features

- This simple, user-friendly app ensures you won’t sacrifice productivity to meet your lone worker safety goals, with minimal training and no special hardware to purchase
  - Start and End shift
  - Check in at regular intervals, includes countdown timer
  - Help Alert
  - High Risk check in
  - Man Down check in
  - Send a Message
  - Choose alarm
  - Choose GPS setting
  - Status - Voice Activation
  - Status – Shortcuts
  - iPhone, Android, Satellite, Desktop version
Man Down

- Detects directional movement of the phone within a set time frame
- If movement is not detected within time frame, alarm sounds signaling Worker to check in
- If Worker does not check in, Monitor Alerts will be issued
High Risk Check in

- There are times when a Worker is entering a high risk situation or job duty.
- The Ok Alone app gives the Worker a choice for a shorter check-in time.
- If the Worker does not check in, Monitor Alerts will be issued.
- Once the shortened cycle is complete, the system resets to the normal check-in frequency.
Send a Message

- Change of route, change of schedule
- Location prior to out of network coverage
- Meeting notification, phone on silent
- Worker can send a message into the system, captured in Logs
- Worker can send a message into the system and received by Monitor(s)

How to Send a Message to Your Monitor on your iPhone

While you’re out and about during your shift you might need to send some information to your monitor.
- The route plan for your journey
- Your mileage
- Information about your specific location if you are going out of network coverage
- A change to your planned schedule
- Or many, many other reasons

At the bottom of the screen will be four icons. Tap the Envelope Icon

Your screen now says ‘Enter your message’ above a large white box. Tap anywhere in the box.
Type your message using the keyboard on your screen.
Once you have finished writing, tap the orange ‘Send Message’ button.
Help Alert

If you find yourself in a situation where you need someone to come or to contact you, right away:

- Click the App’s Help button
- Use Voice Activation to ask for help, keeping Worker hands free while performing job duty or driving
- iPhone users can make use of a separate, independent (free) app to map the phone’s volume button to send a Help Alert silently
- **No Grace Period** - Monitor is sent an Alert immediately
Hands Free

Update status or call for Help using Ok Alone through Voice Activation

- Start Shift
- Check in
- Help
- End shift

Works with Siri, Alexa, Google Assistant, Google Home
Dashboard menu: Help & Docs section

✓ Start and End shift
✓ Check in at regular intervals, includes countdown timer
✓ Help Alert
✓ High Risk check in
✓ Man Down check in
✓ Send a Message
✓ Choose alarm
✓ Choose GPS setting
✓ Status - Voice Activation
✓ Status - Shortcuts
✓ Status - By text or calling in, on older cell or landline
✓ iPhone, Android, Satellite, Desktop version
Why Choose Ok Alone?

Practical
Ok Alone is effortless to integrate into your daily workflow

Affordable
Ok alone is a cost effective system that makes lone worker safety a priority

Dependable
Ok alone is a well supported system you can rely on
Our exclusive Safety Awards!

- Keeping your workers safe is important to us!
- Staying safe is very important to your workers and your company!
- But just because something is important, doesn’t mean it can’t be engaging and fun too!
  - PDF Certificates
  - Report Cards
  - Group Awards
  - Share with your team
  - Share across Social Media platforms

Who will be the #1 WORKER in your company, your country, or in the world?!
Contracts and Fees?

- **No Sign up Fees**
  - Simply choose your plan and insert your credit card details on the Dashboard

- **No Cancellation Fees**
  - Send us an email 💌

- **No Long Term Contracts**
  - Month to Month Billing
  - Let us know if you would like another option such as quarterly, yearly Billing

- **No Account Update Fees**
  - You are in control of your own Account Dashboard
Ok Alone Pricing

Subscription

Five worker plans start at $5/£4 per person/month

- Regular frequency Worker Check-Ins
- Monitor Alerts
- High-Risk Check-In option
- Man Down Check-In option
- Hands Free status
- Help Alert
- Worker Grouping by team, shift, etc
- Escalation Procedure, Development Wizard
- Real-Time Reports
- Status Mapping

Go to okaloneworker.com to generate a plan unique to you
Add on Plans Pricing

24/7 Live Monitoring Plan

- Our 24/7 call centre handles your missed check-ins and help requests when your monitors aren’t available
- Live Monitoring plans start at $3/£3 per person/month

Communications Plan

- Send reminders to Workers before a Monitor is alerted, for missed check-ins, shift start and end
- Send an emergency SMS to all workers
- Use Alert Loops, to set Monitor Alerts in a sequence, looping back to begin again until alert is resolved
- COMMS plans start at $3/£3 per person/month

Go to okaloneworker.com to generate a plan unique to you
Contact us

okaloneworker.com

info@okalone.net

844 900 0478

live chat

Go to okaloneworker.com to test with our 7 day free trial
Reviews

AstroboyXL, 2017-12-01

Works great! This app is a great way to plan and customize for your daily needs. I was pleased with the service. At the time we were shopping around for a service which could provide working alone options at a reasonable price. OK Alone met all our needs, providing the service we wanted at an affordable price. I have no problems.

Daniel M, 2018-08-22

Ease of Use

Very easy to set-up for our Company.

Ken Smith, 2017-12-25

My impression of the OK Alone software (and everybody else who has used it) is very positive. It is simple and easy to use. We are 100% happy with OK Alone, both the software, reliability and the support/customer care. A great experience from a can-do company.

- Chris Moore, Sulzer Mixpac (UK)

LisaE2020, 2020-10-13

OK Alone - peace of mind

When you have staff working off site or unsupervised this is a great app to help with Health and Safety. You can’t anticipate what may happen during the course of one’s day. This app provides a great option in mitigating a level of risk in combination with other processes and procedures. Nothing is more important than going home safe at the end of the day.